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**Docket Control Center** 

Arizona Corporation Commission

1200 W. Washington Street

Phoenix, Arizona 80557-2927

Local Tariff for Global Crossing Local Services, Inc. Arizona Tariff No. 1

Dear Sir/Madame:

RE:

Enclosed for filing please find the original and thirteen (13) copies of the revised pages for the Local Tariff submitted on behalf of Global Crossing Local Services, Inc. The purpose of this revision is to increase various rates and add new rates. Also enclosed is a copy of the customer notice. The Company respectfully requests this revised tariff to become effective on December 5, 2008.

The following pages are included with this filing:

1<sup>st</sup> Revised Page 49 Adds new maximum rates for ½ T1 and Full T1 1<sup>st</sup> Revised Page 50 Adds new maximum rate for Expedite Service for ISDN-PRI 1<sup>st</sup> Revised Page 51 Deletes rates for DID Numbers 1<sup>st</sup> Revised Page 53 Adds Special Directory Assistance language and Maximum rates Original Page 55.1 Adds Features: Hunting and Vanity Number Maximum rates and Miscellaneous Service Charges Maximum Rates 1<sup>st</sup> Revised Page 57 Adds new ½ T-1 rates and Full T-1 rates, Increases Non-Listed Number and deletes rates for DID Numbers 2<sup>nd</sup> Revised Page 58 Adds special Directory Assistance rates, reduces Presubscription rate and increases surcharges Original Page 60 Adds current rates for Hunting, Vanity Number and Time and materials

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope.

Any questions you may have regarding this filing may be directed to me at 407-740-3002 or via email to cwightman@tminc.com.

Arizona Corporation Commission DOCKETED

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DOCKETED BY MR

Docket Control Center Arizona Corporation Commission November 4, 2008 Page 2 of 2

Thank you for your assistance with this matter.

Connie Wightman

Consultant to Global Crossings Local Services, Inc.

TMF/rg

Sincerely

cc:

D. Peters - Global Crossings

file:

Global Crossings – AZ Local

tms:

AZ10802

# **Phoenix LDS**

## Bill Message 1

Effective December 4, 2008, certain rates are changing for select local services/features. Rates may go up or go down and in some cases billing increments are changing as follows: Monthly Recurring Charges (MRCs) will be: Non Listed Number-new-(\$1.50), old-(\$1.40). Non-Recurring Charges (NRCs) will be: Service Order Charge-new (\$40.00), old-(\$10.00), Expedite Charge-(\$600), Vanity Number-new-(\$100.00).Per Use feature charges will be as follows: Busy Line Verification-new-(\$2.00), old-(\$1.40) BLV w/Interrupt-new-(\$4.00), old-(\$2.75). Any questions, contact your Customer Service rep.

## 2 <u>Service Descriptions and Rates (cont'd)</u>

### 2.2 Local Digital Service

A The Company's local digital service is a Digital Trunk Service which provides a Customer with a connection to the Company switch via a DS1 digital facility with 24 voice grade channels. Digital Trunks are provided for connection of Customer-provided PBX equipment or trunk-capable key systems to the Company's facilities.

## 2.2.1 Rates

	Maximum		<b>(T)</b>
	Non-Recurring	Monthly Recurring	
	Charge	Charge:	
Per Channel (DS0)	\$135.00	\$125.00	(N)
12 Channels (½ T1)	\$1000.00	\$720.00	
23 - 24 Channels (Full T1)	\$1500.00	\$1200.00	ĺ
DID Number	\$50.00	\$3.00	Ì
Local Usage Charges Per Minute All	Rate Periods	\$1.50	(N)

### 2.2.2 Term Plan Waiver Policy

Customers choosing term plans will be eligible for the following waiver of non-recurring charges associated with establishing service:

Term plan	<u>Waiver</u>
2 year	50%
3 year	100%

## 2 Service Descriptions and Rates

### 2.3 <u>ISDN-PRI</u>

ISDN-PRI is an alternative arrangement of Local Digital Service. ISDN-PRI is a set of standards that establish compatibility between the public switched telephone network and various data terminals and devices. ISDN-PRI can provide users with multiple services through a single access point and can integrate voice, data, imaging and messaging. Global Crossing offers ISDN-PRI for voice applications only.

Service consists of 23 "B" channels and a single "D" channel that carries the control and signaling information.

Customer premise equipment ("CPE") that is compatible with ISDN interface is the responsibility of the Customer. The Company is not responsible if any changes in the provisioning of ISDN-PRI result in the obsolescence of the Customer's equipment or the need for the Customer to modify or change the CPE. The Customer's terminal equipment and interconnection through non-digital central offices may cause transmission speeds to be slower than the maximum achievable.

ISDN-PRI is subject to the availability of Company facilities.

#### 2.3.1 Rates

Pricing is per D-channel

Non-recurring charge:

\$3,500.00 maximum

Monthly recurring charge:

\$450.00 maximum

Expedite Charge:

\$1.200.00 Maximum

#### 2.4 Foreign Exchange Service

The Customer may opt to have service furnished from an exchange other than the one in which they are located. This service arrangement is to be furnished under special conditions where it is warranted by the circumstances involved. The Company does not obligate itself to furnish these services, particularly when it involves undue expense or impairment of the service furnished to other customers. The following monthly recurring charge will apply per T-1 equipped with the service:

\$200.00 maximum

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Effective: December 5, 2008

(N)

## 2 <u>Service Description and Rates</u> (cont'd)

#### 2.5 DID Numbers

A Telephone numbers are furnished in blocks of 20 or 100. Blocks of number groups will be determined at the sole discretion of the Company's resources. Whenever possible, the Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement within or between a block of numbers. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company. The Company reserves the right to change such numbers assigned to the Customer whenever the Company deems it necessary to do so in the conduct of its business.

Where all numbers in a group have not been connected for service, the Customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service. The Company will not terminate these numbers to an intercept message on the Customer's behalf.

### 2.5.1 [Reserved for Future Use]

**(T)** 

(D)



## 2 Service Description and Rates (cont'd)

#### 2.7 <u>Directory Assistance</u>

- A The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A maximum of two number requests per call will be allowed.
- B The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.

## 2.7.1 <u>Rates</u>

A For all calls to automated directory assistance, the following charge will apply:

\$1.10 per call maximum

B For all requests for automated Directory Assistance Call Completion, the following additional charge will apply:

\$0.70 per call maximum

#### 2.7.2 Directory Assistance Credits

- A Credit will be given for calls to Directory Assistance as follows:
  - (i) The Customer experiences poor transmission or is cut-off during the call; or
  - (ii) The Customer is given the incorrect telephone number.
- B To obtain credit, the Customer must contact its Customer Service representative.
- 2.7.3 Special Directory Assistance Calls to Directory Assistance requesting special billing arrangements (i.e. third number billed) as well as operator call completion will incur the following charge per request.

Per Request

\$5.00

2.7.4 Directory Assistance Operator Handled - Directory Assistance Operator Handled rate applies when the Customer requests that their local call for a requested number be completed by the Directory Assistance Operator. The Directory Assistance Operator Handled charge listed below applies to completed calls only:

Per Request

\$5.00

(N)

(N)

## 2 Service Description and Rates (cont'd)

#### (N)

#### 2.10 Features

## A. Hunting

The hunting feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Hunting does not work with Call Forward Busy and Don't Answer.

## B. Vanity Number

When a customer requests a specific number (e.g. 555-TOYS), and the number is available, there will be a non-recurring charge of \$250.00.

	Maximum		
	Monthly Recurring	Non-Recurring	
	Charge	Charge	
Hunting	\$5.00	\$5.00	
Vanity Number	\$5.00	\$200.00	

## 2.11 Miscellaneous Service Charges

The Customer shall be responsible for payment of the following charges for services based upon the type of work performed at the Customer's request. The Customer will be advised of said charge prior to completion of service and will be given the option to contract an independent technician to complete the work.

<u>Description</u>	Maximum Non-Recurring Charge
Trouble Isolation (per Visit)	\$150.00
Flat Inside Wire Maintenance (per Visit)	\$250.00
Flat Jack Installation	
First Jack	\$150.00
Additional Wired	\$75.00
Additional Unwired	\$150.00

(NT)

## 4 PRICE LIST

# 4.1 <u>Local Digital Service</u>

	Non-Recurring Charge	Monthly Recurring Charge:	(D)(T)
Per Channel (DS0)	\$35.00	\$30.00	(N)
12 Channels (½ T1)	\$420.00	\$360.00	Ì
23 - 24 Channels (Full T1)	\$840.00	\$600.00	j
DID Number	N/A	\$0.80	İ
Local Usage Charges Per Minute All	Rate Periods	\$0.00	(N)

# 4.2 <u>ISDN-PRI</u>

Non-Recurring Charge:	\$2,500.00	per D Channel	
Monthly Recurring Charge:	\$100.00	per D Channel	
Expedite Charge:	\$600.00	Per DSI/ISDN PRI	(N)

# 4.3 Foreign Exchange Service

Monthly Recurring Charge: \$100.00 per T-1 equipped

# 4.4 [Reserved for Future Use]

(T) (D)

**(D)** 

# 4.5 <u>Directory Listings</u>

	Non-Recurring Charge	Monthly Recurring Charge
Primary Listing	n/c	n/c
Additional Listing	\$20.75	\$2.75
Cross Reference Listing	\$20.75	\$2.75
Non-Published Listing	\$20.75	\$1.40
Non-Listed Number	\$20.75	\$1.50 ( <b>I</b> )
Foreign Listing	\$20.75	\$2.75

## 4 PRICE LIST (cont'd)

### 4.6 Directory Assistance

\$1.10 per call, automated \$2.00 per call, Third Number or Special Billing \$1.45 per call, Live Operator handled

(N) (N)

(R)

## 4.7 Directory Assistance Call Completion

\$0.70 per call

## 4.8 Operator Services

	surcharge	per minute charge
Third Party Billing	\$1.30	\$0.27
Collect	\$1.30	\$0.27
Person to Person	\$3.50	\$0.27
Station to Station	\$1.30	\$0.27
Busy Line Verification	\$1.40	
Busy Line Verification w/Interrupt	\$2.75	

## 4.9 Presubscription

A Customer may change their intra and/or interLATA long distance carrier. The Customer will incur a \$5.00 per line, per occurrence charge. A single occurrence can include a change of both the intraLATA and interLATA carriers.

# 4.10 Service Change Charge

Nonrecurring charge for moves, adds or changes:

\$10.00 per occurrence

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# 4 PRICE LIST (cont'd)

4.12	Features			(N)
	Hunting Vanity Number	Non-Recurring Charge \$0.00 \$100.00	Monthly Recurring Charge \$0.00 \$0.00	
4.13	Time and Materials			ļ
			Non-Recurring Charge	
	Trouble Isolation (per Visit)		\$75.00	1
	Flat Inside Wire Maintenance (per Visit) Flat Jack Installation		\$100.00	
	First Jack		\$75.00	i
	Additional Wired		\$25.00	i
	Additional Unwired		\$75.00	(N)